Patrick Chiu 1982 42ND AVE San Francisco CA 94116

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

Before I subscribed to Sonic's hi-speed Internet service, I used to be exhausted by calling Comcast's customer service due to unacceptable Internet speed average 3mbps or below (vs. Sonic's whopping 400mbps!). Guess what the customer rep told me? They actually asked me to switch over to AT&T because AT&T was even WORSE! And at that time, there were only two Internet service providers for 94116. After Sonic offered a much better service at a reasonable price, I have been enjoying a fast Internet connection via Sonic's superior service. Competition is good for the customers and as a government agency, FCC should regulate instead of killing competition.

Patrick Chiu